MINISTRY OF HEALTH MALAYSIA
INSTITUTE FOR HEALTH BEHAVIOURAL RESEARCH

Frequently Asked Question (FAQ)

1st National Conference on Behavioural Sciences in Health 2026

Mainstreaming Behavioural Sciences for Better Health

6-7 May 2026 | National Institutes of Health

FREQUENTLY ASKED QUESTION (FAQ)

1. REGISTRATION

When is the early bird deadline?

31 January 2026.

When is the normal registration deadline?

1 February – 1 May 2026.

What does the registration fee include?

Access to all sessions, conference materials, lunch and coffee breaks, and a participation certificate.

2. ABSTRACT SUBMISSION

When does abstract submission open?

1 December 2025.

When is the submission deadline?

20 March 2026.

What topics are accepted?

Public health & policy, clinical care, digital innovation, health communication, culture & behavioural change.

FREQUENTLY ASKED QUESTION (FAQ)

2. ABSTRACT SUBMISSION

When will I be notified of acceptance?

30 March 2026.

What are the presentation formats?

Oral presentations and e-posters.

3. PAYMENT TERMS

How can I make payment?

Payment can be made via Bank/Telegraphic Transfer or Local Order (LO).

Who bears the bank charges for transfers?

All bank charges must be borne by the delegate.

When is the payment deadline?

All payment details must be updated by 10 April 2026.

How do I confirm my payment if using Bank Transfer?

Upload proof of payment in the designated form and use the reference code: <BSC26><NAME>. e.g. BSC26SHIKIN

FREQUENTLY ASKED QUESTION (FAQ)

3. PAYMENT TERMS

How do I confirm my payment if using Local Order (LO)?

Email a copy of the LO to bsc26register@moh.gov.my. The original LO can be submitted on the first day of the conference (6 May 2026). Please notify the Secretariat via email once the Request/Pelawaan is completed in the e-Perolehan system. This will allow us to respond promptly to the e-Perolehan system.

Will I receive confirmation after payment?

Yes, the Secretariat will email confirmation once your payment update is received.

What supporting documents are needed for LO processing?

Documents such as bank statements, MOF e-procurement registration, or organization registration (ROS) may be required. These can be downloaded from the provided link.

When will I get the official receipt?

Official receipts can be collected at the registration counter on 6 May 2026.

FREQUENTLY ASKED QUESTION (FAQ)

3. PAYMENT TERMS (CONT)

How do I qualify for the student rate?

*Register online under the **Student Category** and bring your **original student ID card** during registration on the first day of the conference (6 May 2026).*

4. PROGRAMME & SCHEDULE

What can I expect in the programme?

Plenary sessions, keynote address, forums, symposiums, oral presentations, exhibitions, and award presentations.

Is the schedule final?

The programme is provisional and subject to updates.

Where will the symposiums be held?

Parallel symposiums will take place at Auditorium Perdana, Auditorium 1, and Auditorium 2.

How do I know which symposium to attend?

Delegates may choose sessions based on their interests and research focus. The final programme booklet will indicate the themes, speakers, and venues for each symposium to help you plan your schedule.

FREQUENTLY ASKED QUESTION (FAQ)

5. AWARDS & RECOGNITION

Are there awards for presenters?

Yes – Best Oral Presentation, Best e-Poster, and Behavioural Sciences Special Award (T&Cs apply). Award decisions are made by the judging panel and are final.

Will selected abstracts be published?

Yes, in a Special Edition of the Malaysian Health Promotion Journal.

6. WITHDRAWAL, REFUND, SUBSTITUTION AND LATE REGISTRATION

Can I withdraw from the conference?

Yes. Withdrawal is allowed for both delegates and presenters. Withdrawal requests made before 1 May are eligible for a refund, subject to an administrative deduction of RM200 for local participants or USD50 for international participants. Withdrawal requests made after 1 May are allowed, but no refund will be provided. Substitution is still permitted.

FREQUENTLY ASKED QUESTION (FAQ)

6. WITHDRAWAL, REFUND, SUBSTITUTION AND LATE REGISTRATION

When will my refund be processed?

Refunds will be processed within 30 working days after the conference concludes.

What happens if my payment by LO or official arrangement is still incomplete by the conference date?

If payment remains incomplete, an official letter will be sent to the participant's department to request payment completion. Certificates will only be released once full payment has been received.

Can I substitute another person in my place?

Yes. Substitution is allowed for both delegates and presenters, provided the organiser is informed before or on Conference Day 1. Delegates must notify the Secretariat via bsc26register@moh.gov.my, while presenters must notify bsc26scientific@moh.gov.my. Substitutes must be registered manually, and certificates will be issued based on the substitute's attendance and role.

FREQUENTLY ASKED QUESTION (FAQ)

6. WITHDRAWAL, REFUND, SUBSTITUTION AND LATE REGISTRATION

Will the substitute receive the certificate?

Yes. Certificates will be issued according to the substitute's participation and attendance, subject to the conference certificate requirements and organiser verification.

Can I register after 10 April 2026?

Yes. Registration after 10 April 2026 is allowed, but only bank transfer will be accepted from 17 April 2026 onward. Payment must be completed within 7 working days, with a final cut-off of 30 April 2026. After 30 April 2026, payment must be completed within 24 hours by bank transfer. On-site registration requires instant bank transfer.

FREQUENTLY ASKED QUESTION (FAQ)

7. CERTIFICATES

How will I receive my certificate?

Your e-certificate can be obtained after the conference upon feedback submission. The link to feedback form will be notified by the Secretariat during the conference.

8. CONTACT & SUPPORT

Who do I contact for enquiries?

- ***For registration enquiries:***
  - *bsc26@register@moh.gov.my*
- ***For abstract & poster submission enquiries:***
  - *bsc26@scientific@moh.gov.my*
- ***For other enquiries:***
  - *unitbi@moh.gov.my*

9. ACCOMMODATION & TRAVEL

Are there recommended hotels nearby?

Delegates are encouraged to book early in Setia Alam/Shah Alam area. The Secretariat does not provide official accommodation.

Is transport provided?

No official transport is arranged. Delegates may use public transport or ride-hailing services to reach the National Institutes of Health.

FREQUENTLY ASKED QUESTION (FAQ)

10. MEALS & REFRESHMENTS

Are meals included in the registration fee?

Yes, lunch and coffee breaks are provided on both conference days.

11. LANGUAGE OF THE CONFERENCE

What is the official language of the conference?

English is the primary language of presentations and materials. However, some presentations may be delivered in Bahasa Malaysia, depending on the session.

12. CERTIFICATES & CPD POINTS

Will participation count towards CPD/CME points?

The Secretariat will issue e-certificates after the event. CPD/CME recognition depends on your institution's approval.

13. DRESS CODE

Is there a dress code?

Smart casual or professional attire is recommended. However on the second day (7 May 2026) delegates are encouraged to wear batik Malaysia.

FREQUENTLY ASKED QUESTION (FAQ)

14. ACKNOWLEDGEMENT EMAILS (DELEGATES & PRESENTERS)

How many acknowledgement emails will I receive after registering?

Delegates will normally receive:

- ***Registration confirmation email*** *(after completing online registration).*
- ***Payment confirmation email*** *(once proof of payment/LO is verified by Secretariat).*
- ***Final reminder email*** *(with programme updates before the conference).*

What about presenters?

Presenters will typically receive:

- ***Abstract submission acknowledgement*** *(immediately after submission).*
- ***Abstract acceptance/rejection notification and instructions*** *(30 March 2026).*
- ***Submission of Oral and E-Poster*** *(6 April 2026).*
- ***General delegate emails*** *(same as above, once registered).*

FREQUENTLY ASKED QUESTION (FAQ)

15. SCIENTIFIC COMMITTEE / PRESENTATION-RELATED

What is the time allocation for oral presentations?

Oral presenters will be given 3 minutes for presentation and 2 minutes for Q&A session. Exact timing will be confirmed closer to the event.

What format should e-posters follow?

Accepted abstracts will receive an e-poster template and submission instructions. Deadline: 30 March 2026.

How do I submit my presentation slides?

Oral presentation slides must be submitted by 17 April 2026.

Will there be technical support on-site?

Yes, technical staff will assist with uploading and running presentations.



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